

## **Grievance Policy**

### I. PURPOSE

Entheos Academy strives to provide an environment that allows all members of the school community to engage in constructive communication. Should a difficulty or problem pertaining to your child arise, we want to partner with you to find a resolution.

### II. POLICY

A. Grievances should first be expressed through direct communication between the complainant and the person most able to resolve the issue (i.e. teacher, staff member, or administrator).

B. If an issue is not satisfactorily resolved through direct communication, the issue may be elevated to the next step in the process below:

Step 1: Contact your child's teacher.

Step 2: Schedule a conference with your child's teacher.

Step 3: Contact the school director.

Step 4: Schedule a meeting with the school director.

Step 5: Contact the executive director.

Step 6: Schedule a meeting with the executive director.

Step 7: Appeal to the Entheos Academy school board.

Step 8: Appeal to the Utah State Charter School Board.